

Voatz, Inc. Accessibility Conformance Report WCAG Edition

(Based on VPAT® Version 2.4)

Name of Product/Version:

Voatz[™] Web App (browser-based)

Report Date:

September 2, 2022 (v. 1.01)

Product Description:

Remote Accessible Ballot Delivery, Marking & Return (RABDMR)

Contact Information:

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Notes:

Voatz for the web is a secure, browser-based application and compliant with WCAG 2.1 Level AA. This ensures that it is accessible for users with sensory, mobility and/or cognitive disabilities.

Evaluation Methods Used:

- 1. Voatz partnered with the **National Center for Accessible Media** during the design process for their recommendations on accessibility and WCAG 2.1.
- 2. Once implemented, the resulting apps were **systematically evaluated by professional testers** with previous WCAG and voting systems experience. Compliance testing was performed using both an accessibility assessment tool and by manually testing with popular screenreaders.
- 3. The Voatz team continues to **incorporate feedback from users**, including users with disabilities, and continuously evaluates accessibility.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|--|----------------------------|
| Web Content Accessibility Guidelines 2.1 | Level A (Yes) |
| | Level AA (Yes) |
| | Level AAA (Not Evaluated) |

Terms

The terms used in the Conformance Level information are defined as follows:



- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.



Table 1: Success Criteria, Level A

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------------|---|
| 1.1.1 Non-text Content (Level A) | Supports | |
| 1.2.1 Audio-only and Video-only (Prerecorded) (Level A) | Not Applicable | There is no video content within the Voatz apps. |
| 1.2.2 Captions (Prerecorded) (Level A) | Not Applicable | |
| 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) | Not Applicable | |
| 1.3.1 Info and Relationships (Level A) | Supports | |
| 1.3.2 Meaningful Sequence (Level A) | Supports | |
| 1.3.3 Sensory Characteristics (Level A) | Supports | |
| 1.4.1 Use of Color (Level A) | Supports | |
| 1.4.2 Audio Control (Level A) | Not Applicable | |
| 2.1.1 Keyboard (Level A) | Supports with exception. | Using screenreaders such as NVDA, JAWS, and Apple VoiceOver. Exception: For jurisdictions requiring use of Voatz' ID verification, a sighted individual can assist a visually-impaired voter by scanning a photo ID and following video 'selfie' instructions. This can be performed prior to voting without compromising the privacy of the voter's ballot. |
| 2.1.2 No Keyboard Trap (Level A) | Supports | |
| 2.1.4 Character Key Shortcuts (Level A 2.1 only) | Not Applicable | |
| 2.2.1 Timing Adjustable (Level A) | Supports | Timeout can be extended. |
| 2.2.2 Pause, Stop, Hide (Level A) | Not Applicable | |
| 2.3.1 Three Flashes or Below Threshold (Level A) | Not Applicable | |



| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--------------------------|
| 2.4.1 Bypass Blocks (Level A) | Supports | |
| 2.4.2 Page Titled (Level A) | Supports | |
| 2.4.3 Focus Order (Level A) | Supports | |
| 2.4.4 Link Purpose (In Context) (Level A) | Supports | |
| 2.5.1 Pointer Gestures (Level A 2.1 only) | Supports | |
| 2.5.2 Pointer Cancellation (Level A 2.1 only) | Supports | |
| 2.5.3 Label in Name (Level A 2.1 only) | Supports | |
| 2.5.4 Motion Actuation (Level A 2.1 only) | Not Applicable | |
| 3.1.1 Language of Page (Level A) | Supports | |
| 3.2.1 On Focus (Level A) | Supports | |
| 3.2.2 On Input (Level A) | Supports | |
| 3.3.1 Error Identification (Level A) | Supports | |
| 3.3.2 Labels or Instructions (Level A) | Supports | |
| 4.1.1 Parsing (Level A) | Supports | |
| 4.1.2 Name, Role, Value (Level A) | Supports | |



Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| 1.2.4 Captions (Live) (Level AA) | Not Applicable | |
| 1.2.5 Audio Description (Prerecorded) (Level AA) | Not Applicable | |
| 1.3.4 Orientation (Level AA 2.1 only) | Not Applicable | The list nature of ballots requires portrait orientation to reduce scrolling in order to comply with Voluntary Voting System Guidelines. |
| 1.3.5 Identify Input Purpose (Level AA 2.1 only) | Supports | |
| 1.4.3 Contrast (Minimum) (Level AA) | Supports | |
| 1.4.4 Resize text (Level AA) | Supports | |
| 1.4.5 Images of Text (Level AA) | Supports | |
| 1.4.10 Reflow (Level AA 2.1 only) | Supports | |
| 1.4.11 Non-text Contrast (Level AA 2.1 only) | Supports | |
| 1.4.12 Text Spacing (Level AA 2.1 only) | Supports | |
| 1.4.13 Content on Hover or Focus (Level AA 2.1 only) | Nor Applicable | |
| 2.4.5 Multiple Ways (Level AA) | Not Applicable | |
| 2.4.6 Headings and Labels (Level AA) | Supports | |
| 2.4.7 Focus Visible (Level AA) | Supports | |
| 3.1.2 Language of Parts (Level AA) | Supports | |
| 3.2.3 Consistent Navigation (Level AA) | Supports | |
| 3.2.4 Consistent Identification (Level AA) | Supports | |
| 3.3.3 Error Suggestion (Level AA) | Supports | |
| 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) | Supports | |
| 4.1.3 Status Messages (Level AA 2.1 only) | Not Applicable | |



Table 3: Success Criteria, Level AAA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| 1.2.6 Sign Language (Prerecorded) (Level AAA) | Not Applicable | |
| 1.2.7 Extended Audio Description (Prerecorded) (Level AAA) | Not Applicable | |
| 1.2.8 Media Alternative (Prerecorded) (Level AAA) | Not Applicable | |
| 1.2.9 Audio-only (Live) (Level AAA) | Not Applicable | |
| 1.3.6 Identify Purpose (Level AAA 2.1 only) | Not Evaluated | |
| 1.4.6 Contrast (Enhanced) (Level AAA) | Not Evaluated | |
| 1.4.7 Low or No Background Audio (Level AAA) | Not Evaluated | |
| 1.4.8 Visual Presentation (Level AAA) | Not Evaluated | |
| 1.4.9 Images of Text (No Exception) (Level AAA) | Not Evaluated | |
| 2.1.3 Keyboard (No Exception) (Level AAA) | Not Evaluated | |
| 2.2.3 No Timing (Level AAA) | Supports | |
| 2.2.4 Interruptions (Level AAA) | Not Evaluated | |
| 2.2.5 Re-authenticating (Level AAA) | Not Evaluated | |
| 2.2.6 Timeouts (Level AAA 2.1 only) | Supports | After 4 1/2 minutes of inactivity, users are alerted to continue their session. |
| 2.3.2 Three Flashes (Level AAA) | Not Applicable | |
| 2.3.3 Animation from Interactions (Level AAA 2.1 only) | Not Applicable | |
| 2.4.8 Location (Level AAA) | Not Evaluated | |
| 2.4.9 Link Purpose (Link Only) (Level AAA) | Not Evaluated | |
| 2.4.10 Section Headings (Level AAA) | Supports | |
| 2.5.5 Target Size (Level AAA 2.1 only) | Not Evaluated | |
| 2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 only) | Not Evaluated | |
| 3.1.3 Unusual Words (Level AAA) | Not Evaluated | |



| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--------------------------|
| 3.1.4 Abbreviations (Level AAA) | Not Evaluated | |
| 3.1.5 Reading Level (Level AAA) | Not Evaluated | |
| 3.1.6 Pronunciation (Level AAA) | Not Evaluated | |
| 3.2.5 Change on Request (Level AAA) | Not Evaluated | |
| 3.3.5 Help (Level AAA) | Supports | |
| 3.3.6 Error Prevention (All) (Level AAA) | Not Evaluated | |